

**PROCEDURE FOR THE EXERCISE OF RIGHTS OF REPRESENTATION
AND VOTING BY REMOTE MEANS OF COMMUNICATION PRIOR TO THE
ANNUAL GENERAL SHAREHOLDERS' MEETING**

The Board of Directors of MAPFRE, S.A. (the “**Company**”), pursuant to the authorization granted by Articles 9 and 16 of the Rules of Procedure of the Annual General Shareholders’ Meeting, has authorized the following procedure for the exercise of the rights of representation and voting by remote means of communication prior to the Annual General Shareholders’ Meeting.

➤ **Right to representation**

The right to attend the Annual General Shareholders’ Meeting may be delegated to another person, who may or may not be a shareholder. Representation must be conferred in a special capacity for each Annual General Shareholders’ Meeting by any of the means outlined below.

It is understood that any proxy for which the individual or legal entity is not expressly named will be conferred in the Chairman of the Board of Directors, who will be delegated with the representation concerned. If the Chairman of the Board has a conflict of interest when voting for a proposal submitted to the Annual General Shareholders’ Meeting, whether or not it is on the agenda, it is understood that representation will be conferred to the General Counsel of MAPFRE S.A. except in cases where precise instructions for voting have been given for each item in the proposal. If the General Counsel of MAPFRE S.A. is also in a situation of conflict of interest, then it should abstain.

When the Company's Board of Directors makes a public request for representation, the rules that shall be applied shall be those contained in the Recast Text of the Spanish Corporations Act, the Spanish Securities Markets and Investment Services Law and in implementing legislation. Specifically, the meeting's agenda should be included in or annexed to the document containing the right of proxy, as well as the request for instructions for exercising the right to vote and indications as to how the representative will vote where precise instructions are not given, and the existence of conflicts of interest will be explicitly stated where these occur.

– **Postal mail**

The representation shall be conferred by filling in the delegation card issued by the depository entity or made available by the Company to shareholders through its corporate website (www.mapfre.com) in the section concerning the Annual General Shareholders’ Meeting.

The original card, duly completed and signed, must be sent by postal mail to the Company's registered office (Carretera de Pozuelo, No. 52,

Building 1, 28222-Majadahonda, Madrid, Spain), for the attention of the General Counsel, accompanied by a photocopy of an official document certifying the identity of the shareholder. In the case of a legal entity, a copy of the document that accredits the representation of the individual signing the postal voting form on its behalf must also be sent.

- Online through the Company's website

Representation may be delegated electronically through the system provided for this purpose on the Company's corporate website (www.mapfre.com). The website explains in detail the procedure to be followed by the shareholder in order to exercise this right. Shareholders must certify their identity using: (i) a valid electronic National Electronic Identity Document (DNI); (ii) a valid electronic certificate issued by the National Mint and Stamp Factory (*Fábrica Nacional de la Moneda y Timbre*, FNMT), with no revocation record; or (iii) the username/password credentials that the shareholder will receive from the Company at the email address provided when completing the credentials request form, available on the MAPFRE corporate website, after their identity is verified.

➤ **Casting of votes prior to the Annual General Shareholders' Meeting**

Shareholders may exercise their right to vote prior to the Annual General Meeting, without the need to attend the Annual General Meeting, by using any of the following means. Shareholders who cast their votes in this way shall be considered present for the purposes of the constitution of the Annual General Meeting.

- Postal mail

The vote shall be conferred by filling in the proxy voting card included in the "Remote Voting" section issued by the depository entity, or made available by the Company to shareholders via its corporate website (www.mapfre.com) in the section concerning the Annual General Shareholders' Meeting.

The original card, duly completed and signed, must be sent by postal mail to the Company's registered office (Carretera de Pozuelo, No. 52, Building 1, 28222-Majadahonda, Madrid, Spain), for the attention of the General Counsel, accompanied by a photocopy of an official document certifying the identity of the shareholder. In the case of a legal entity, a copy of the document that accredits the representation of the individual signing the postal voting form on its behalf must also be sent.

- Online through the Company's website

The vote may be cast electronically through the system provided for this purpose on the Company's website (www.mapfre.com). The website

explains in detail the procedure to be followed by the shareholder in order to exercise this right. Shareholders must certify their identity using: (i) a valid electronic National Electronic Identity Document (DNI); (ii) a valid electronic certificate issued by the National Mint and Stamp Factory (*Fábrica Nacional de la Moneda y Timbre*, FNMT), with no revocation record; or (iii) the username/password credentials that the shareholder will receive from the Company at the email address provided when completing the credentials request form, available on the MAPFRE corporate website, after their identity is verified.

➤ **General rules for exercising proxy and voting rights via remote communication prior to the Annual General Meeting**

- Rights of representation and attendance: Shareholders exercising their rights of representation and voting by remote means of communication must have their shares entered in the corresponding accounting register five days prior to the Annual General Meeting.
- Legal entities with the status of shareholders: Shareholders who are legal entities and those who are not residents of Spain must contact the company via the email address juntageneral@mapfre.com to inquire about the possibility, where appropriate, of adapting the voting and delegation mechanisms remotely to their peculiarities with due guarantees.

Likewise, for legal entities with shareholder status, the Company reserves the right to require evidence of the sufficiency and validity of the power of attorney of the individual acting on behalf of the shareholder.

- Deadline for receipt by the Company: in order to be valid, votes conferred by any of the aforementioned remote means of communication must be received by the Company at least 24 hours in advance of the Annual General Meeting being held.
- Revocation and priority rules: representation and voting by remote means are always revocable, and must be revoked expressly and through the same means used for their issuing, within the time limit established for the said issuing.

Attendance at the Annual General Meeting, either in person or virtually, will nullify any votes cast or proxies granted that were previously communicated to the Company. No more than one proxy shall be permitted at the Annual General Meeting.

Likewise, voting will make any proxy (electronic or postal) ineffective, whether it be prior, which will be deemed revoked, or subsequent, which will be deemed not executed, regardless of the means used to cast the vote. In the event that the shareholder cast various votes of different

outcomes, or several proxies, electronically or by mail, the vote most recently cast will prevail.

- Filling out the absentee ballot card: in the event that the absentee ballot card does not indicate the direction of the shareholder's vote, it shall be understood in any case that the shareholder votes in favor of the proposed resolutions made by the Board of Directors for each item on the agenda published in the meeting notice.

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DATA PROTECTION

The information and/or personal data provided by the shareholder, including any disclosures or international transfers of such data, will be processed by MAPFRE S.A. for the purposes described in the **"Additional Information on Data Protection"** ([https://www.mapfre.com/statics/clusulas/votodelegacionaccionistas_2capa%20\(ENU\).pdf](https://www.mapfre.com/statics/clusulas/votodelegacionaccionistas_2capa%20(ENU).pdf)).

If the data provided refer to natural persons other than yourself, those people must have been duly informed and their consent obtained for the disclosure of their data prior to said disclosure under the terms of this clause and the **"Additional Information on Data Protection."**

Meanwhile, if the data provided refer to minors, you, as father/mother or guardian, expressly authorize the processing of said data for the purposes described in the **"Additional Information on Data Protection."**

Basic information on data protection	
Data controller	MAPFRE, S.A.
Purposes	1- Processing of the voting and proxy procedure by means of remote communication prior to the MAPFRE, S.A. Annual General Meeting under the terms set out in the Regulations of the MAPFRE S.A. Annual General Meeting and in the procedure approved by the Board of Directors for voting and proxies by means of remote communication, available on the MAPFRE website (www.mapfre.com). 2- Comprehensive and centralized management of your relationship with the MAPFRE Group.
Legal basis	Compliance with legal obligations.
Recipients	Data may be disclosed to third parties and/or transferred to third countries under the terms specified in the Additional Information on Data Protection .
Rights	You may exercise your rights of access, rectification, erasure, restriction, objection and data portability, as detailed in the Additional Information on Data Protection .

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